

MANOR ROYAL BID

Business Improvement District





700
business premises



500
businesses



8 million
sq feet of commerical
floorspace



30,000
employees



100%
fibre broadband
coverage



Generates **£28m** in
rates per annum



Manor Royal Covers
540 acres



Provides **34%** of
all Crawley jobs



36 miles
from Central London



UK's largest
"industrial" BID



26 miles
from Brighton



Biggest business
park of West Sussex
and the Gatwick Diamond



2 miles
from Gatwick Airport



2013
Manor Royal BID established



1.5 miles
from Crawley Town Centre



1950
Manor Royal named
by HRH Queen Elizabeth



Award winning
business district



Manor Royal Business District

Located adjacent to London Gatwick Airport, Manor Royal Business District is one of South East England's premier employment hubs and the largest business district in the Gatwick Diamond. It covers an area of 540 acres and is home to over 500 businesses generating more than 30,000 jobs.

A much sought-after location, Manor Royal provides a wide range of commercial premises from high quality office headquarters and serviced offices to a variety of industrial, warehouse and workshop units.

As well as being home to many well-known and world leading companies, Manor Royal is also the location of choice for hundreds of dynamic and innovative smaller companies providing a broad range of products and services. A large and uniquely diverse business community provides almost unrivaled opportunities to develop commercially advantageous and environmentally sustainable local supply chain solutions within easy striking distance of an equally varied and talented labour pool.

The Manor Royal BID Company, created and run by fellow Manor Royal companies, provides a supportive environment to make you and your staff feel at home alongside a host of other excellent business organisations available for you to tap into.

Where the best companies and people choose to be

- **Diverse range of companies** in terms of size, sector and scale
- **Excellent global and local connections** by road, rail and air
- **Easy access** to a varied and talented labour market
- Well organised, connected and **self-governing business community** via the Manor Royal BID
- Unrivalled opportunities to develop **local supply chains**
- A wide range of **property options**
- Within easy reach of **state of the art leisure and shopping facilities**
- The largest business park at the centre of the economically vibrant **Gatwick Diamond**
- Served by Fastway, the state of the art **high-speed guided bus service**.
- **Be part of it**

"Doosan Power Systems are proud to have their global head-office on Manor Royal and recognise the collective efforts to improve the working environment."



Welcome to Crawley

Located in beautiful **West Sussex**, halfway between London and Brighton, Crawley is a thriving town at the **heart of the Gatwick Diamond - one of the country's most dynamic economic regions**. It is home to more than **100,000 people**, approximately 15% of whom can speak more than one language. Crawley was one of the United Kingdom's original New Towns and has since evolved into a modern and ambitious town living up to its motto "to grow and rejoice". The town is rich in green space with **Tilgate Park** being the largest, award winning, regional attraction which includes a lake, woodland walks, a golf course, Nature Centre and an open air adult gym.

Crawley is hard to beat for leisure, with a state of the art leisure centre, **K2 Crawley**, offering a wide range of facilities including an Olympic sized 50m swimming pool, while nearby **Crawley Town Football Club** provides League football entertainment.

The historic **High Street** is home to a variety of restaurants and bars, and the nearby **Leisure Park** boasts a 15 screen cinema, a 26 lane bowling alley and further places to eat and drink. For a taste of arts and culture, **The Hawth** offers a diverse programme including a cinema for private hire, and facilities throughout for corporate bookings.

County Mall Shopping Centre has over 90 high street retailers and a 1,700 space car park, adjacent to **Queens Square** and tranquil **Memorial Gardens** which provide a variety of other options for your relaxation and retail needs. The new **Museum for Crawley** showcases the town's roots, with **Manor Royal Business District** playing a primary role in Crawley's development and a significant contributor to Crawley's future health, wealth and prosperity.

- **Economic driver** at the heart of the thriving Gatwick Diamond sub-region
- **Fast connections** to London and Brighton
- Over **3,000 active businesses** generating over **84,000 jobs**
- Home to the UK's **second largest airport**, London Gatwick Airport
- Well-situated for **Sussex, Brighton and Surrey Universities**
- **'A' rated on economic performance***, human resources, connectivity, environment and infrastructure
- **'B' rated for high growth***
- **7th best place for business** out of 325 locations in Britain**

"We strongly support the vision to attract new development throughout the town which will attract many more people to Crawley."

Standard Life

*(Grant Thornton's Where Growth Happens 2014)

** (Local Future Group's Business Location Index 2012)



About Manor Royal BID (Business Improvement District)

A Business Improvement District, or BID, is a business created, business-led and business funded body set up to improve a specifically defined commercial area in ways businesses decide.

Having started life in North America in the 1960s, BIDs have been operating in the UK since 2004 and are active in hundreds of towns and cities throughout the country.

They are voted for by businesses to serve five year terms to deliver additional improvements, initiatives and services set out in a Business Plan that they agree.

Following a postal vote by the business community, the Manor Royal BID was created in June 2013 and is the largest non-retail BID in the country.

Based on the rateable value of the property they occupy, all companies of certain size contribute a small sum that the BID Company, a not-for-profit company run by Manor Royal business representatives, uses to deliver the agreed improvements.

Benefits of having a BID in Manor Royal

- The business community is well organised with the ability to influence and deliver change
- Businesses decide and direct what they want for Manor Royal
- Businesses are properly represented and have a much stronger, more legitimate voice on issues affecting the area
- Every penny of the BID levy money is ring-fenced for use only in the BID area
- Additional services are delivered exclusively to Manor Royal businesses and their staff
- Improved staff retention
- Greater influence and control to get things done effectively
- Additional investment is attracted to the area to match BID Levy contributions
- Active engagement with local authorities, the police and other public bodies

"Walking through the peace and wildlife of Crawters Brook is such a contrast to my previous route with traffic buzzing past - all thanks to the BID."

Jenny, Welland Medical

Find out more about BIDs at www.britishbids.org and on the Manor Royal BID pages of the Manor Royal website

Manor Royal BID Mission: to improve the trading and working environment

Every penny raised, either through the BID levy or other funds and grants, is ring-fenced solely for use in Manor Royal Business District in ways decided by businesses, in addition to facilities or services that should be provided by local authorities, the police and other public bodies.

The BID Business Plan sets out three main strategic objectives, these are to: (1) Increase trade and reduce cost, (2) Raise the profile and reputation of Manor Royal and (3) Improve the infrastructure.

From bigger capital and infrastructure projects to employee benefits and bespoke events, the Manor Royal BID has already achieved a significant amount for businesses, including:

- Deployment of area-wide faster fibre broadband
- Improvements to key gateways and entry points
- Creation of new facilities like the award winning Crawter's Brook People's Park
- Area-wide CCTV & ANPR security camera system monitored 24/7 by Sussex Police
- Employee travel discounts and transport initiatives
- Free access to Business Watch Scheme
- Bespoke training programme in partnership with Central Sussex College
- Supported team building and volunteering
- Lobbying on improvements to roads and paths
- Employee discounts at local gym
- Additional winter maintenance and gritting service
- Free business listing in Manor Royal Business Directory
- Events, seminars and quarterly HR Forums
- Delivery and maintenance of area-wide signage and wayfinding scheme
- Regular liaison with local authorities, public bodies and the police
- Active representation of Manor Royal at strategic economic and other groups
- Helping to design, develop and influence policy affecting Manor Royal
- Attracting additional investment
- Working with agents and others to attract new businesses
- Help with staff recruitment
- Expert advice to help reduce costs via the Procurement Hub (Auditel)
- Maintenance of website, social media and dedicated Manor Royal PR and Communications.

The list of activities and projects grows and changes constantly. Visit the website for the latest information or contact the BID Office to find out more or make a suggestion for future action.

READ ALL ABOUT IT

Promote your company and keep up to date via our dedicated website, business directory, monthly online bulletins and quarterly newsletters.

Manor Royal BID Website

Send us your news and we'll add it to the Manor Royal BID website - a helpful source of local information and news. Here, you'll also find plenty of information about our activities and the latest money-saving offers and deals with local firms.

Manor Royal eBulletin

Sign up for the monthly eBulletin to find out the latest news from

around the business district and share your business stories.

Manor Royal News

Published quarterly by the BID, and sent to every business across the business district, Manor Royal News offers an in depth look at the projects and activities being undertaken by the BID. Again, if you would like to raise the profile of your company or team, do contact us with your news.



Additional services and benefits

As well as investment to improve infrastructure and maintain a better trading environment - either through direct action or using its influence to affect change - the Manor Royal BID provides a range of additional services either at no cost or preferential rates to businesses and staff in the BID area.

Delivered by a range of partners, these benefits are negotiated by the BID team in response to feedback from Manor Royal companies and staff to help make the Business District a more attractive place to work and do business.

Visit the "Benefits" pages online for the latest details.

	<p>Cheaper, more sustainable travel</p> <p>A corporate transport initiative promoting sustainable travel by providing discounts on rail, car, bus, and cycling initiatives plus much more. This is free to Manor Royal companies (usual cost of membership of up to £2,000 per year).</p> <p>T: 01306 886677 E: info@easit.org.uk W: easit.org.uk</p>
	<p>Subsidised training</p> <p>Professional quality training, delivered locally at special rates for Manor Royal companies. Tailored to meet your business needs this significantly reduces the cost of staff training.</p> <p>T: 01293 442344 E: htc@crawley.ac.uk W: crawley.ac.uk/manor-royal</p>
	<p>Manor Royal Jobs Board</p> <p>A FREE recruitment Jobs Board dedicated to Manor Royal. Funded via the BID Levy, this service provides FREE and UNLIMITED jobs postings for all companies located within the Business District.</p> <p>T: 01273 651100 E: info@lovelocaljobs.com W: lovelocaljobs.com/minisites/manor-royal-jobs-board/</p>
	<p>Procurement advice and cost savings</p> <p>Free specialist advice to help review and make savings on almost all aspects of running your business including energy, waste, telecoms and business rates.</p> <p>T: 01293 344442 E: BHP@auditel.co.uk W: auditel.co.uk</p>
	<p>Business District Maintenance service</p> <p>The BID funds a dedicated maintenance team to undertake grass-cutting, hedge trimming and litter picking to improve the look and feel of Manor Royal to the standards that businesses expect.</p> <p>T: 01293 813866 E: info@manorroyal.org W: manorroyal.org</p>
	<p>Manor Royal Rangers</p> <p>The Manor Royal Ranger Service provides a day-time community patrol and night time security across the Business District. Funded by the BID, the Business Ranger team is dedicated to Manor Royal and clearly branded, so you can spot them if you have any concerns.</p> <p>T: 07803 414644 E: mrranger@swlsecurity.com W: manorroyal.org</p>
	<p>Dedicated Business Watch scheme</p> <p>A secure online network where businesses, police and other trusted partners can share information to keep your business more safe and secure. This is free to Manor Royal companies (usual cost of membership being up to £675 per year).</p> <p>T: 01293 846951 E: info@cgbw.org.uk W: manorroyal.org</p>



Discounted insurance and financial planning

Access special discounts and benefits relating to corporate, director and healthcare insurance services, and financial planning services for businesses and individuals through this partnership between the BID and the Jelf Group.

T: 01903 205753 E: lee.gibbs@jelfgroup.com W: manorroyal.org



Winter gritting and snow clearance

In addition to the basic service provided by West Sussex Highways, the BID provides winter gritting and snow clearance to ensure Manor Roads are clear during severe weather events. This service can be extended to private roads if required.

T: 0800 058 8855 E: info@efpgritting.co.uk W: efpgritting.co.uk



Commercial waste and recycling service

The Manor Royal BID has partnered with Reigate and Banstead Borough Council to provide a cost-effective, efficient and unified approach to trade waste for companies located in the Business District. The service can handle all waste streams, some of it is free and it's all legal!

T: 01737 276710 E: Morag.Williams@reigate-banstead.gov.uk
W: www.reigate-banstead.gov.uk/commercialwaste



Supported volunteering and team building

This arrangement provides free conservation volunteering activities at Crawler's Brook People's Park, reduced rate volunteering elsewhere in Sussex and reduced Wildlife Trust membership.

T: 01273 497522 W: sussexwildlifetrust.org.uk/manorroyal



Reduced gym fees

Manor Royal staff save almost 30% on normal memberships fees at this state of the art 24/7 gym based in nearby Crawley town centre with two hours free parking saving £60 per annum per employee.

T: 0844 384 3264 E: membership@thegymgroup.com W: thegymgroup.com



Exclusive discounts on theatre tickets and facilities

Manor Royal companies and their employees can access exclusive discounts on theatre tickets, conference and meeting rooms, cinema hire and refreshments, with a valid Manor Royal easitCARD.

T: 01293 553636 E: hawthboxoffice@parkwoodtheatres.co.uk W: hawth.co.uk



Ethical savings and financial wellbeing

This partnership encourages ethical and responsible saving and access to more affordable lines of credit and financial advice for your staff, plus discounts on shopping, at no cost to employers.

T: 01903 237 221 E: enquiries@westsussexcreditunion.co.uk
W: westsussexcreditunion.co.uk



Reduced price tickets and sponsorship deals

Our arrangement with professional league football club Crawley Town FC means employees can benefit from reduced ticket prices at special "Manor Royal Match Days", plus selected corporate sponsorship deals.

T: 01293 410001 W: crawleytownfc.com

Additionally, to encourage local trade between companies located on Manor Royal, the BID provides:

- Exclusive and **FREE networking events** held throughout the year
- A dedicated and **FREE online Business Directory** for all Manor Royal companies
- An '**Offers**' webpage enabling Manor Royal companies to promote special offers to each other

Contacts Directory

Emergency Services (Dial 999)

Accident and Emergency

01737 768 511
East Surrey Hospital RH1 5RH

Fire Service

033 022 23333
businessfiresafety@westsussex.gov.uk
www.westsussex.gov.uk

Police Divisional HQ

101 ext 531454
www.sussex.police.uk
Northgate Avenue. RH10 2BF
8am to midnight. Seven days a week

Environment Agency

01903 832040
www.environment-agency.gov.uk

Water Leak Line (Southern Water)

0800 820 999

Gas Leak (National Grid)

0800 111 999
www2.nationalgrid.com/UK/Safety

Medical

NHS Services (Pharmacy/Dentist etc.)

www.nhs.uk/service-search
Rota for late night and Sunday opening
Use online NHS Pharmacy finder

Urgent Treatment Centre

01293 600300 (ext 4141 or 4142)
Crawley Hospital RH11 7DH
Walk in 8am to 8pm services. Minor injuries clinic
Open 24 hours a day, 7 days a week

Local Authorities

Crawley Borough Council

01293 438000
www.crawley.gov.uk/business
Business Rates / Community Wardens / Economic
Development / Environmental Services / Flytipping
/ Licensing / Litter / Planning / Property and
Development / Procurement / Recycling / Sponsorship
Opportunities

West Sussex County Council

01243 777100
www.westsussex.gov.uk
Commercial Waste / Highways / Roads and Footpaths /
Schools / Street Lighting / Trading Standards

Banks on Manor Royal

HSBC

0345 5831501
Unit 17, Lloyds Court, Manor Royal. RH10 9QX

NatWest Bank

0345 7888444
Unit 1, Bank Precinct, Gatwick Road. RH10 9RF

Commercial Property Agents

www.manorroyal.org/locate

Childcare facilities

www.childcare.co.uk

Hotels

Crowne Plaza

01293 608608
Langley Drive. RH11 7SX
www.cpgatwick.com

Ibis

01293 590300
London Road. RH10 9GY
www.ibis.com

Gatwick Manor

01293 866619
London Road. RH10 9ST
www.gatwickmanor.com

Premier Inn

0871 5279214
Fleming Way. RH10 9DF
www.premierinn.com

Sandman Signature London Gatwick

01293 561186
Tinsley Lane South. RH10 8XH
www.sandmansignature.co.uk

Local Media

BBC Sussex

01273 320428
sussexnews@bbc.co.uk
www.bbc.co.uk/news/england/bbcsussex

Crawley Happy Times

www.crawleyhappytimes.co.uk

Crawley Observer

01403 751200
crawleyobserver@jpress.co.uk
www.crawleyobserver.co.uk

Heart FM

01273 316900
www.heart.co.uk

Runway Radio

01293 850905
info@runwayradio.co.uk
www.runwayradio.co.uk

Susy Radio

07811 265565
studio@susyradio.com
www.susyradio.com

Petrol Stations

BP

London Road. RH10 9TA (> 1 mile)

Tesco

Hazelwick Avenue. RH10 1GY (> 1 mile)

Sainsbury's

Crawley Avenue. RH10 8NF (1.5 miles)

Tates Petrol Forecourt

Fleming Way, RH10 9JY (> 1 mile)

Royal Mail Office

Gatwick Mail Centre

01293 817300
James Watt Way, Camino Park. RH10 9AA

Manor Royal BID Key Contacts

Specific contacts and direct links

www.manorroyal.org/keycontacts

Business Support Services

Crawley & Gatwick Chamber of Commerce

07813 885529
www.crawleychamber.co.uk

Gatwick Diamond Initiative

01293 813950
www.gatwickdiamond.co.uk

Gatwick Diamond Business

01293 440088
www.gatwickdiamondbusiness.com

Sussex Building Control

01403 215151
building.control@horsham.gov.uk
www.sussexbuildingcontrol.org

UK Government Portal

0845 6009006
www.gov.uk/browse/business

Manor Royal Business Watch

01293 846951
info@cgbw.org.uk
www.disc-net.org/manor_royal

Sussex Chamber of Commerce

01444 259259
www.sussexchamberofcommerce.co.uk

Transport

Bus Stops and Routes

www.manorroyal.org/maps

easitCrawley

01306 886677
www.easit.org.uk/easitcrawley

Gatwick Airport

0870 0002468
www.gatwickairport.com

Heathrow Airport

www.heathrowairport.com

Metrobus

01293 449191
www.metrobus.co.uk

National Rail Enquiries

03457 484950
www.nationalrail.co.uk

Travel Updates

BBC Travel News Sussex

www.bbc.co.uk/travel/sussex/incidents/road

Travel West Sussex

www.travelwestsussex.co.uk

Location

Strategically positioned at the heart of the **Gatwick Diamond** in the South East of England, Manor Royal Business District is well served by road, rail and air providing fantastic national and international connections.

Situated on the County border of Sussex and Surrey, just 1.5 miles from **Crawley Town Centre**, 2 miles from **Gatwick Airport** and the Motorway network you are never far away from what you need and those that need you.



by road

Crawley Town Centre	1.5 miles
Redhill & Reigate	10 miles
M23 (J10)	2 miles
M25 (J7/8)	12 miles
Brighton	22 miles
Central London	36 miles



by rail

East Croydon	15 mins
Brighton	27 mins
London Bridge	28 mins
London Victoria	30 mins
St Pancras International	60 mins
Ashford International	60 mins



by sea

Shoreham port	40 mins 27 miles
Newhaven port	45 mins 34 miles
Portsmouth	80 mins 79 miles
Dover / Channel Tunnel	80 mins 82 miles
Southampton	99 mins 84 miles

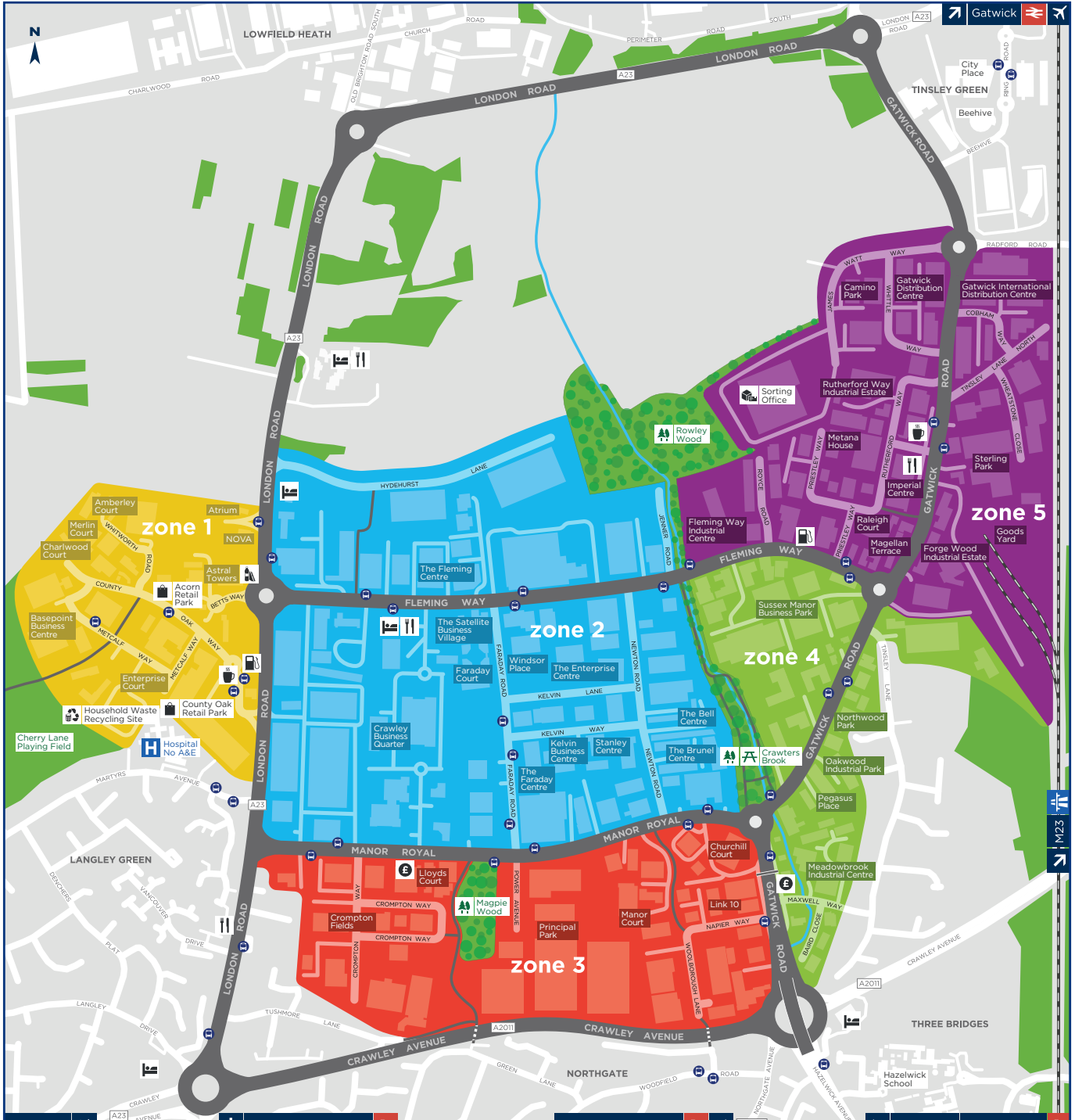


by air

Gatwick Airport	5 mins 2 miles
Heathrow Airport	50 mins 47 miles

Business District Zonal Map

For more travel information and travel planning advice visit www.manorroyal.org/travel



Superstore | Crawley Town Centre | Crawley Town Centre | Superstore | Three Bridges

Key

Retail	Café	Woods	Bus Stop
Eatery/Restaurant	Convenience Store	Motorway	Pedestrian & Cycle path
Bank	Fuel	Hospital No A&E	Footbridge
Sorting Office	Hotel	Railway Station	Subway
Household Recycling Site	Park Seating	Airport	Railway



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BUSINESS DISTRICT
 CRAWLEY & GATWICK

www.manorroyal.org

It's your BID *Be part of it!*

Contact the BID office at
info@manorroyal.org

Follow us on twitter
[@manor_royal](https://twitter.com/manor_royal)
Join the conversation on LinkedIn



Sign up to FREE monthly eBulletins.
Visit the Manor Royal BID website
www.manorroyal.org

