

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	January 25	Report date	31/01/25	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.


To find what else the BID does to make Manor Royal a safer place see www.manorrooyal.org/security

Ranger Reports

	Report Type: Street Cleanliness
<p>Commentary</p> <p>02.01.2025 10:24:17</p> <p>County Oak Way</p> <p>Whilst on patrol of Metcalf Way micro park County Oak Way end rubbish all around the seating area.</p> <p>Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	


	Report Type: Crime / Recovery
<p>Commentary</p> <p>04.01.2025 15:01:16</p> <p>Shops Tk Maxx Recovery £100 - £1000</p> <p>Details Managed to recover £170 worth of stolen items at the above business, No arrest was made.</p>	

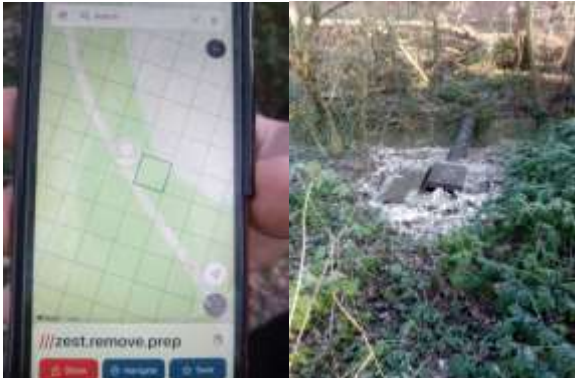
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	Report Type: Crime / Recovery
<p>Commentary</p> <p>07.01.2025 13:44:53</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details called over the radio by TK MAX they had a theft and the white male had concealed in a Tesco bag a box of head phones value £35, I had made eyes on the male as I was driving up London Road to search for the male, I managed to stop him and retrieve the stolen items, I asked if he had a receipt, which the male said I think so, I then said just hand the item back and we will say no more about it, to which he did with no hesitation, I also informed the male that he was on camera. I then returned the item back to TK MAX.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>07.01.2025 15:22:25</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details whilst on patrol of next I came across these dumped items and returned them to the store department. value £45 this was a dumped attempted theft.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

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	Report Type: Welfare
<p>Commentary</p> <p>09.01.2025 12:03:46</p> <p>Locations Acorn Retail Park Type Welfare</p> <p>Details called to M&S by security as they have a protest going on outside the store, this area is private land I advised that if any issues occur they must call the police, the store has said to that the protesters are not allowed in the store, I advised the security officer to call the police if things change. I said I would support if needed but the police must be called first.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Welfare
<p>Commentary</p> <p>11.01.2025 10:33:57</p> <p>Locations Crawler's Brook Park Type Welfare</p> <p>Details whilst on a patrol came across a man hole ## cover waste cover with all sewage on the inside.</p> <p>Escalated Maintenance Team</p>	

	Report Type: Crime
<p>Commentary</p> <p>14.01.2025 12:19:36</p> <p>Locations Cobham Way Type Crime</p> <p>Details Simply Flix Auto, the front of the transit van has been stolen on Saturday 11/01/2025. the males were seen on CCTV coming in to dismantle the front of the van at 20:50. At 22:16 the males had brought a van into the area to load the dismantle items into the van. the vans registration plate was changed to a similar van that was parked next to this vehicle that was dismantled. the registration plate that was also stolen to cover their vans details is WP19 XDT. the original plate of the van is unknown. the staff member Uday has stated</p>	


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that the case has been closed by metropolitan police until further evidence could be provided. Blue Light going around different businesses to find CCTV. Images attached below. BID Ranger Fahad and Matt were present.





	Report Type: Welfare
<p>Commentary</p> <p>15.01.2025 16:49:18</p> <p>Locations County Oak Retail Park Type Welfare</p> <p>Details whilst on patrol I was stopped by a member of the public telling me that they had seen various cards on the grass at the back of Kwik fit, I then found the cards which some are in date still and some not, I can't do much but call 101 to report them missing as I'm not close to a bank to hand them in.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p> <p>Locations County Oak Retail Park Type Welfare</p> <p>Details follow on from the found credit cards I spoke with Sussex police and told them what I had found, they advised to either hand them in to a bank or cut them up so they can't be used, I will cut them up as advised by the police as I'm not near a bank and no police units I have come across to had them over to.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p> <p>Locations County Oak Retail Park Type Welfare</p> <p>Details follow on from the card report now all cards have been cut destrtoyed and binned</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	<p>The top photograph shows four credit cards laid out vertically on a light-colored surface. From top to bottom: a red card, a blue card, a white card with a colorful logo, and a dark blue card. The bottom photograph shows a pile of numerous small, irregular pieces of credit cards, indicating they have been cut up and destroyed.</p>

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	Report Type: Crime
<p>Commentary</p> <p>16.01.2025 10:37:41</p> <p>Locations Acorn Retail Park Type Crime</p> <p>Details called to Wickes as last night they had an attempted break in, approximately 11pm on the 15th January, multiple windows have been smashed, the store had an alarm trigger, mangers came out and found no one about and no sign of entry made into the store no items have been reported stolen, no CCTV from the store covers the windows, I have advised them to call 101 and report the incident, I am checking the area for CCTV that possibly will capture the incident. on the windows you can see small entry holes. these windows have been smashed before with a sling shot unfortunately those individuals have never been caught even tho the store knows who did it.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p> <p>Locations Acorn Retail Park Type Crime</p> <p>Details follow on from the Wickes smashed windows, I went into elekta and asked about CCTV that would cover potentially the roundabout of Wickes, I am having to request the CCTV via email, as they would not show me today as I didn't have a CCTV SIA licence. I'm also checking the manor royal CCTV the point down towards the Wickes roundabout 21.50 was the time.</p>	


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	Report Type: Damaged Verges
<p>16.01.2025 13:32:39</p> <p>whilst on patrol the verges are damage beyond repair along Kelvin way</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Damaged Verges
<p>Commentary</p> <p>16.01.2025 13:42:48</p> <p>Newton Road</p> <p>whilst on patrol again damaged verges along newton road and the curbs damaged.</p>	

	Report Type: Suspicious Behaviour
<p>Commentary</p> <p>16.01.2025 13:58:37</p> <p>Locations County Oak Way Type Suspicious Behaviour</p> <p>Details called came in from pets at home, they had travellers in the shop acting suspiciously, according to the manager the child tried walking out with dog food but the store manager got the items back, I advised they keep an eye and to call the police if they had made off without paying also to capture the reg and save the incident on their CCTV as the police will maybe want to deal with it. I made my way over to pets but the vehicle was just leaving so I stood down, I just told the store to keep an eye out as they may return.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


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	Report Type: Damaged Verges
<p>Commentary 16.01.2025 15:05:32</p> <p>Crawley Business Quarter Centre</p> <p>whilst on patrol I have come across another damaged verg.in the Crawley quarter.</p>	

	Report Type: Crime / Recovery
<p>Commentary 16.01.2025 17:52:26</p> <p>Locations County Oak Retail Park Type Crime Details whilst on patrol walking past boots 2 males coming out set the door alarms off, I asked if they had something on them that they didn't pay for, they both said no, however I could see a bulge in the males hoodies under his coat, the male pulled out one item, I said do you have anything else he got annoyed and pulled out a second item. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	



	Report Type: Parking
<p>Commentary 17.01.2025 16:15:48</p> <p>Locations Acorn Retail Park Type Parking</p> <p>Details called by M&S to attend, they did not say what they wanted, so I made my way over, as I arrived I could see people outside gathering around the car park next to M&S, I walked over and spoke with the males of the BMW who had parked in a child and parents space, at this point a female was have arguments with the males and another female on the phone to the police, the females were upset as the males had taken a space but had no child. the females were upset about this, however they did not need the space as they already had one. they just did not like the fact that the males had taken a space for 10 mins, I explained to m&s this is not what I'm here for I'm not a parking officer. no police arrived whilst I was there the BMW passenger said the he was called a nigger but they didn't want to wait to complain to the police. some body cam footage taken.i left the scene as I could do no more.</p>	




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	Report Type: Graffiti
<p>Commentary</p> <p>21.01.2025 11:36:54</p> <p>County Oak Retail Park</p> <p>whilst on patrol I visited the toilet in next and came across all this graffiti, I made next aware as this will cause offence to people. I also advised them to report this as various other businesses have also been affected by the same gang as the same tag is appearing, the police are aware of the previous places.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Crime / Recovery
<p>Commentary</p> <p>22.01.2025 15:55:05</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details called to boots as they had a white female in store concealing items X3 candles to the value of £90 the store retrieved the items before the female left, the female was approx 5ft white brown hair green bag for life blue trousers brown knee length coat, she the proceeded to leave the shop and left the retail park.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

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	Report Type: Crime / Recovery
<p>Commentary</p> <p>22.01.2025 16:21:00</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details observed two females leaving boots they had set the door alarms off, I made my way over to them asking if they had a receipt for the items in there bag, one female did not speak English the other lady had to translate, they told me they got the items from boots Crawley but could not provide a receipt, I asked how they paid she replied apple pay I asked if I could see the transaction, but the only transaction was for £20.99 they came back toe saying they have no receipt and she didn't want to admit to stealing the items, I said just own up and that's the end of the matter to which they did. body cam footage of the females caught</p> <p>Escalated Disc (discagainstcrime.com)</p>	 


	Report Type: Crime / Recovery
<p>Commentary</p> <p>23.01.2025 15:06:01</p> <p>Locations Acorn Retail Park Type Crime</p> <p>Details attempted theft of trolley load of sweets and various items the security guard seen this individual attempting to walk out, I was also in the store at the same time.goods recovered I have asked the store to report as this apparently isn't the first time.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p> <p>Shops M&S Recovery £100 - £1000</p> <p>Details good recovered see crime report this individual was all in black. asked M&S to report this incident. total value £322.45</p>	  

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	Report Type: Crime / Recovery
<p>Commentary</p> <p>28.01.2025 18:52:45</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details whilst on patrol I had seen a female that I knew to be Raheem Khan she is known to this area for violent behaviour and shop lift. I had observed her going into next with 2 large empty bags, I entered next where she was and observed her selecting 2 black long jackets, she was walking around with them getting closer to the exit, when she had seen me looking she dumped the 2 jackets and left the store, to then go into boots she selected items and proceeded to open the crisps she gave me a load of verbal abuse, when she left the boots store she slapped me across my left shoulder for no reason, this has been captured on the boots CCTV, as I called the police she made off towards flemming way still giving me verbal. she then started to come back towards me and she started filming me on her phone. she then ran off towards elekta.</p> <p>Escalated Emergency (999)</p> <p>Shops Next Recovery £100 - £1000</p> <p>Details follow on from the attempted theft from yesterday see crime report 47250017509 Raheem Khan attempted to steal 2 jackets from next value of £98 each total £196 recovered.</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>29.01.2025 17:20:14</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details called to TK MAX as they had a male black jacket blue jeans cream beanie enterprise the store and load up a basket. the male then went to the back of the store and dumped the entire basket and left the store, he made is way across the car park behind pets at home.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

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	Report Type: Crime / Recovery
<p>Commentary</p> <p>30.01.2025 14:41:23</p> <p>Locations Acorn Retail Park Type Crime</p> <p>Details called to M&S as they had a male was selecting meat and loading into a bag as I arrived the male was outside shouting a security officer at M&S I then tried to calm the male but he walked of and met up with a female unknown and the male is unknown to the county oak area, they both proceeded to leave the area via London road towards Langley green. the store did call the police but the male had left and the sock was retrieved so no police presence needed. this individual will be put on disc.</p> <p>Escalated Emergency (999)</p>	

	Report Type: Parking
<p>Commentary</p> <p>31.01.2025 09:44:05</p> <p>County Oak Way</p> <p>whilst on patrol I received a call from pets at home asking if we can get a car moved, I did explain that the car is on private land and the store would have to contact the parking authorities that control that car park of there premises, the car is taxed and has an M.O.T, the car is possibly broken down however the vehicle will get tickets from total parking solutions as it's been in the same position for over 60 mins. with a closer inspection the car has broken down there is a viable sign on the front screen.</p>	