

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	February 2024	Report date	29/02/2024	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

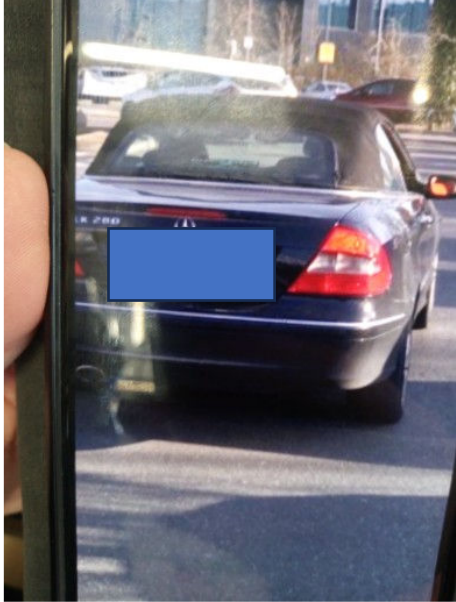
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	Report Type: Damaged Verges
<p>Commentary</p> <p>Priestley Way</p> <p>damaged verge on Priestley corner</p>	

	Report Type: Recovery
<p>Commentary</p> <p>Wickes Recovery</p> <p>Details called to Wickes X2 axes £11.50 taken back and deterred</p> <p>Acorn Retail Park Type Crime</p> <p>Details attended Wickes I was informed of an attempted theft of X2 axes by the same guy with dreadlocks items have been recovered I informed Wickes to put this on disc asap.</p>	

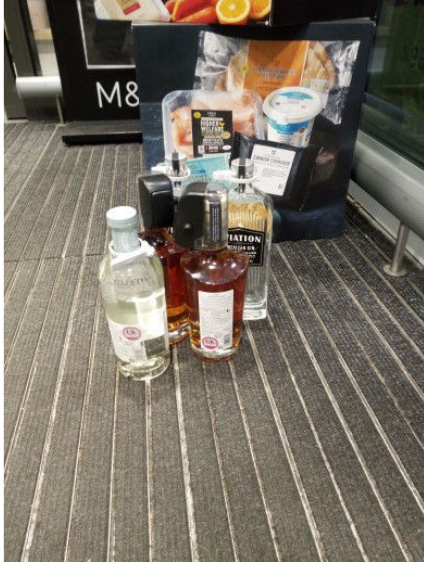
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	Report Type: Crime/Recovery
<p>Commentary</p> <p>Acorn Retail Park Type Crime</p> <p>Details called to M&S attempted theft of food items deterred by staff they did however take a pic of the number plate all items recovered</p> <p>M&S Recovery £1 - £100</p> <p>Details meat to the value of £60 recovered</p>	

	Report Type: Verge Damage
<p>Commentary</p> <p>Rutherford Way</p> <p>verge damages</p>	


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<p>Commentary</p> <p>M&S Recovery £100 - £1000</p> <p>Details Whilst on foot patrol at the above business location, we came across two shoplifters, who stole £120 worth of items. We managed to recover the goods, without any further issues. We were also assisted by 2 female officer's who was also in the vicinity at the time of the incident, Pcs0 badge no# - 39067/39513. We then stood down and returned back to normality without any further problems.</p>	<p>Report Type: Crime/Recovery</p> 
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<p>Commentary</p> <p>. London Road</p> <p>Packets of rubbish has been located inside alleyway next to Tesco express on London Road.</p>	<p>Report Type: Street Cleanliness</p> 
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<p>Commentary</p> <p>M&S Recovery £100 - £1000</p> <p>Details Whilst on foot patrol at the above business location, we managed to recover £67 worth of stolen items. Female was about to leave the store without paying, we monitored her for some time, she then cancel the basket in a location inside the shop, before make a hasty exit.</p>	<p>Report Type: Recovery</p> 
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	Report Type: CRIME
<p>Commentary</p> <p>Boots Recovery £1 - £100</p> <p>Details Just recover £100 worth of items from a male shoplifter at the above business location mentioned. Staff's were happy with the outcome of the situation, so we then stood down and returned back to normality without any further issues.</p>	

	Report Type: Street Cleanliness
<p>Commentary</p> <p>Newton Road</p> <p>along newton road between the Brunel Centre and the bell center verge damage</p>	

	Report Type: Street Cleanliness
<p>Commentary</p> <p>Jenner Road</p> <p>Jenner road rubbish left from over night parking</p>	


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	Report Type: Intelligence Gathering
<p>Commentary</p> <p>Haines</p> <p>Details (Optional) gone into Haines commercial and spoken to them in regards to the fuel theft, they have put up a camera but this does not show the number plate of the truck that came between 2am and 3am, the managers are back until the 28th of February I have spoken about Disc and he will pass this on I have left a card with the rangers details on., I have also emailed Katie Pcs0 to inform of my visit. and will ask if she can pop in to chat to them before the joint patrol</p>	


	Report Type: Street Cleanliness
<p>Commentary</p> <p>Tinsley Lane North</p> <p>old tyres and rubbish left on paths and in bushes</p> 	


	Report Type: Crime
<p>Commentary</p> <p>County Oak Retail Park Type Crime</p> <p>Details called into TK Max again in connection with a male In the picture I was accompanied by pcs0 39818 we both observed this male loading up a basket, intel from the store manager that he has a decoder on his person, this male did not speak much English as he left the full basket at the till, the store manager then banned the male for 12 months from all tk Max name checks was attempted by the pcs0 abs, but no intel back.</p>	


	Report Type: Criminal or suspicious behaviour
<p>Commentary</p> <p>informed by staff at Avensys that the guy in the picture came in a few times acting odd looking at a certain area i.e headphones but didn't take, I have advised that they keep an eye out and call the police first if he returns at anytime.</p>	

	Report Type: Street Cleanliness
<p>Commentary</p> <p>Manor Royal Road</p> <p>Litter was found in places across the Terrace Park.</p> 	

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	Report Type: Crime/Recovery
<p>Commentary</p> <p>Tk Maxx Recovery £1 - £100</p> <p>Details Whilst I was on foot patrol at the above business location, have managed to recover £77 worth of items that was canceled by a IC1 female. Once the items were retrieved the staff were happy, so I then stood down and returned back to normality, without any further issues.</p>	


	Report Type: Street Cleanliness
<p>Commentary</p> <p>James Watt Way</p> <p>Packets of litter found in places at the above location.</p>	


	Report Type: Crime
<p>Commentary</p> <p>M&S Recovery £100 - £1000</p> <p>Details Whilst on foot at the above business location, we were bekoned by a member staff, regarding two individuals one IC3 male and a IC1 female. We then followed the individuals who was about to get into a waiting car, we then advised the taxi driver that he was not allowed to leave the scene. We given back some of the items, but the individuals refused to hand over the rest that they had in black suitcase. We then followed them as they're trying to escape, but they became very aggressive and started calling us a grass. During this time the police was called by a member of staff who gave us the phone to speak to the police. We followed them where they made their way through the park, all this information was given to police. Security Officer Matt was injured during the process, where the female assault him on the right arm causing minor injury. They eventually returned the rest of items, but continued to make threats. Once the stolen goods were returned we stood, and was informed by the police that both individuals were arrested. All stolen items were returned to the store, staff were happy with the outcome of the situation. Whilst we're inside the shop we were approached by the police officers who made the arrest - No -Eb437/EA455 footage of the incident can also be found on bodycam.</p>	

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	Report Type: ASB
Commentary County Oak Retail Park Type Anti social behaviour Details called to boots because of a guy tall slim build asian, this male keeps coming into the store and covers his body with body cream and uses a lot of the aftershaves and taking part of his clothes off and putting his hands down his trousers, this is making the staff uneasy as they have approached him but get verbal attitude also the members of the public have said there concerns to boots staff, boots have said he comes in from 10.30-11.00 each day, this info was only given to myself and Evon yesterday, I have informed the manager to call the police straight away because of the unpredictable situation he could cause from what boots tell me.	

	Report Type: Street Cleanliness
Commentary Crompton Way on foot patrol green way subway rubbish has been dumped by the entrance of the underpass next to the information sign.	


	Report Type: Parking
Commentary Jenner Road lorry has been parked at the bottom of Jenner road for 3 consecutive days, no one in the truck as I knocked on the driver's door, curtains are closed around the front screen and side doors	

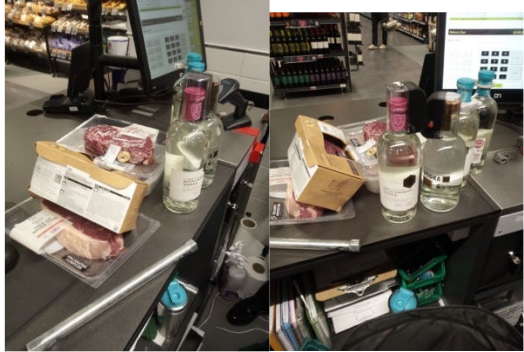
	Report Type: Damaged Verges
Commentary Priestley Way damaged verges and curbs caused by large trucks	

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	Report Type: ASB
<p>Commentary</p> <p>County Oak Retail Park Type Anti social behaviour</p> <p>Details received a radio call from boots in regards to a guy that has been coming into there store covering himself in location allover his body, I approached the individual and said to him that he can't do that sort of thing in store, I told him on behalf of boots that he is banned from the store and if he returns the police will be called, this is all on body cam, I have followed the individual over to M&S description of the male IC1 tall 6ft ISH grey top black jeans brown boots black hair, after I said he was banned he mumbled something and walked of, at one point he said he would work on it!! the male is now waiting outside Aldi to which I have informed the store.</p>	

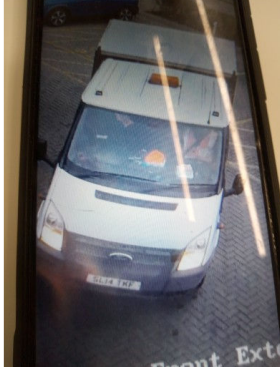
	Report Type: Crime
<p>Commentary</p> <p>Acorn Retail Park</p> <p>white IC1 male grey top with north face on it grey joggers black baseball cap white trainers, with a white mountain bike, this guy is known to the stores for theft of alcohol Tesco express informed he has left the area but he will return for sure</p>	


	Report Type: Graffiti
<p>Commentary</p> <p>. London Road</p> <p>Graffit found on bench inside Crawters brook park in places.</p>	

	Report Type: Recovery
<p>Commentary</p> <p>M&S Recovery £100 - £1000</p> <p>Details Received a call on the radio to attend M&S regards to a IC1female who attempted to stold £160 worth of items.All the stolen items were retrieved,and the IC1 female was allowed to go on way,without any further issues.</p>	

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	Report Type: Parking
<p>Commentary</p> <p>Priestley Way Type Parking</p> <p>Details Received a call on the work phone to attend the following business - NiTon 999 Group.Regarding vehicle parked in his entrance making it difficult for him to accept his delivery's. We attended but was unable to identify who was the owner of the vehicle. He recond that the vehicle belongs to a member of staff at DAF which is opposite his business.We offered a solution that we attend with him at DAF and see if we could locate the driver.But he declined saying that he is unable to leave the shop.</p>	


	Report Type: Crime Intelligence
<p>Commentary</p> <p>Gatwick Road</p> <p>Reports from the southeast Ambulance Building, regarding travelers going around looking for scarp mental in the wrong places.We were told how they had driven on the Southeast Ambulance site, looking for scrap before they asked to leave by the onsite security officer.</p>	

	Report Type: Abandoned Vehicles
<p>Commentary</p> <p>James Watt Way</p> <p>Abandoned vehicles</p> <p>Two damage vehicles were found at the above location. Unsure of what had happened, but seems they both have been in a accident.Will continue to monitor the situation.</p>	


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	Report Type: Crime
<p>Commentary</p> <p>County Oak Retail Park Type Crime</p> <p>Details Received a call on the radio to attend Boots, upon arrival we saw the staff standing at entrance of the store. Who then told us that they had just being rob by X3 IC1 males with Irish accent. And that they went along Next towards longlanly green, we then made chase and saw them entered the car park behind the bus stop on Lanlygreen road.The individuals were seeing dumping things into the boot of a dark blue golf. They then rip off the number plate and even tried to runs us over before escaping.</p>	

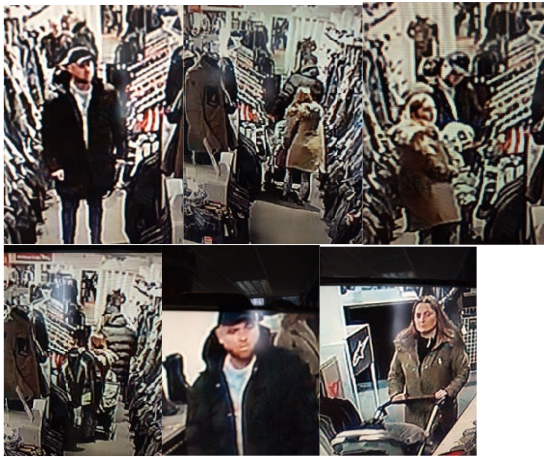
	Report Type: Public Realm
<p>Commentary</p> <p>Gatwick Road</p> <p>Broken fence found in places at Crawters brook park.</p>	

	Report Type:
<p>Commentary</p> <p>Crompton Way</p> <p>Graffiti found in places on wall at the following location - Green lane</p>	

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	Report Type: Crime/Recovery
<p>Commentary</p> <p>Tk Maxx Recovery £100 - £1000</p> <p>Details Received a call on the radio to attend the above business location. Regarding a shoplifter who stole items and exited the store without paying. With quick response/communication from the store we managed to locate the suspect on Langley Green Road next to the bus stop. We then perform a hard stop, the suspect was just frozen as he didn't expect us to be so close. Staff's were happy with the outcome of the results, and praised the rangers for a job well - done. With every thing under control, we then stood and resumed back to normality with out any further issues.</p>	

	Report Type: Business Liaison
<p>Commentary</p> <p>Foot Patrol</p> <p>Locations County Oak Retail Park</p> <p>Details We are currently on foot patrol with the police, Shoulder no# - FB 092/PCSO - 42164. From here we will move on to the Acorn Retail park where the patrol will continue until further notice.</p>	

	Report Type: CRIME
<p>Commentary</p> <p>Gatwick Road Type Crime</p> <p>Details rangers have been called to P&H as a male and female both white stole 2 crash helmets to the value of £649.99 £679.98 I have advised they upload to disc and I have said the the manager tej that I would try and find more CCTV from the other businesses, so after I had left p&H I went over to DFS and asked to view their CCTV on doing so I came across the individuals walking along whittle way towards Gatwick road, I then was able I identify the vehicle that was used in the theft this was a white Renault van reg number AD65DAD this was parked outside the delivery gates of DFS across the road opposite, after finding this information out I then went back into P&H and informed them so they could update the police with the new info.</p>	

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