

# MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service





<b>Month</b>	December 24	<b>Report date</b>	31/12/24	<b>Person</b>	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.


To find what else the BID does to make Manor Royal a safer place see [www.manorroval.org/security](http://www.manorroval.org/security)


## Ranger Reports

<b>Report Type: Parking</b>	
<p><b>Commentary</b></p> <p><b>Locations</b> County Oak Retail Park <b>Type</b> Parking</p> <p><b>Details</b> Whilst on foot patrol at the above business location, we came across a lorry that was obstructing the traffic. Intel was, the driver got out had something to eat from the food van inside the carpark But disappeared into one the shops inside the retail park. People with pushchairs ,bikes disability scooters/ wheelchairs etc, all had be escorted across to the other side of road for safe access. Not long after the driver returned, and apologised for his stupidity. But the police were already informed about the incident. Once the truck driver left the scene. we then stood down and returned back to normality. Police Ref# (85003122024)</p> <p><b>Escalated</b> Emergency (999)</p>	

<b>Report Type: Street Cleanliness</b>	
<p><b>Commentary</b></p> <p>05.12.2024 17:51:14</p> <p><b>Locations</b> Jenner Road</p> <p><b>Details</b> whilst on patrol of Jenner Road at the end of the road is a few bags of rubbish been dumped.</p> <p><b>Escalated</b> Maintenance Team</p>	

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**


	<b>Report Type: Damaged Verges</b>
<p><b>Commentary</b></p> <p>06.12.2024 13:07:02</p> <p><b>Locations</b> Napier Way</p> <p><b>Details</b> whilst on patrol on Napier way the verge outside rentokil have been damaged</p>	


	<b>Report Type: Damaged Verges</b>
<p><b>Commentary</b></p> <p>06.12.2024 13:16:11</p> <p><b>Locations</b> Woolborough Lane</p> <p><b>Details</b> whilst on Woolbrough lane the verges outside Johnsons have been damaged</p>	

	<b>Report Type: Anti-Social Behaviour</b>
<p><b>Commentary</b></p> <p>06.12.2024 13:57:28</p> <p><b>Locations</b> Acorn Retail Park <b>Type</b> Anti social behaviour</p> <p><b>Details</b> called to Aldi by the security guard , saying there was 3 females being verbally aggressive towards members of the pubic at the acorn retail park. I caught up with them outside Halfords, I asked what had happened but I was then asked why I was recording and they then changed how they were towards after I said it's for my safety, number plate taken the other members of public who suffered the verbal abuse have left the area.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Crime</b>
<b>Commentary</b> 09.12.2024 16:19:13 <b>Locations</b> County Oak Retail Park <b>Type</b> Crime <b>Details</b> as I was in the county oak car park I witnessed a white male wearing a hi Viz jacket making off at speed on foot towards a waiting car silver vauxhall BN61 EKW they then made off at speed value unknown as the store needs to check on what items have been taken, i asked the store to report via disc and upscale to a crime <b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)	

	<b>Report Type: Crime</b>
<b>Commentary</b> 11.12.2024 14:47:42 <b>Locations</b> County Oak Retail Park <b>Details</b> received a call from next to say that they had seized fake £20 notes, I have informed all the stores of this and shown them the fake note. and made them aware of the differences. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)	

	<b>Report Type: Crime / Recovery</b>
<b>Commentary</b> 11.12.2024 16:57:19 <b>Locations</b> County Oak Retail Park <b>Type</b> Crime <b>Details</b> 2 youths in black stole items from the box and made off without paying concealed in jacket and ran as I approached saying to give the items back. body cam footage of the 2 youths value £20 <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)	


**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Anti-Social Behaviour</b>
<p><b>Commentary</b> 13.12.2024 14:38:01</p> <p><b>Locations</b> County Oak Retail Park <b>Type</b> Anti social behaviour</p> <p><b>Details</b> I had made next aware that 2 travellers kids was in store causing issues fighting and swearing and throwing items around the store blue Audi Ak71 gwc these are known to the area for using the kids to steal and to cause a distraction. nothing was taken this time round. made all stores aware</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

	<b>Report Type: Crime / Arrest / Result</b>
<p><b>Commentary</b> 17.12.2024 19:38:27</p> <p><b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> Whilst on foot patrol at the above business location. We received a called on the radio to attend the following store,(Curry's). Regards to a unknown shoplifter at the time of the call. With no time to waste, we attended, as we were told that the male in question had left the store, but had returned to get his mobile phone that he accidentally left inside the store whilst he was shoplifting. Upon arrival at the store, we were approached by one of the store members. Who informed us that the male tried to shoplift, but was stopped. Not long after talking to the male, we realized that it was Stephen Pinner, who is on (disc) and his also wanted by the police, in connection with a string of crimes around the area. At this time one of the staff were already on the phone to the police. We then tried to have conversation with the male, in regards to what had happened earlier. The male then tried to run, but was stopped by Matt, we continued to question him. He denied who he was (Steven), Saying it was his brother, and it's wrong identity. Not long after we stopped him, the police arrived and took over the situation. The male was handed over to the police, on good terms no bruises no scratches. At first the police were unable to locate his file on their system, but later said that he was wanted for not appearing in court. Once everything was under control, we monitored the situation for some time before resuming normal duties without any further issues. Shoulder no# of attending Police Officer's has follow - EB264/EB046</p> <p><b>Escalated</b> Emergency (999)</p>	

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Foot Patrol</b>
<p><b>Commentary</b></p> <p>20.12.2024 14:59:17</p> <p><b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> Currently on foot patrol with one of the local PCSO, Badge# 43595.</p>	

	<b>Report Type: Street Cleanliness</b>
<p><b>Commentary</b></p> <p>21.12.2024 11:20:45</p> <p><b>Locations</b> Woolborough Lane</p> <p><b>Details</b> Rubbish found in bag at the above location.</p>	

	<b>Report Type: Crime / Recovery</b>
<p><b>Commentary</b></p> <p>21.12.2024 14:44:33</p> <p><b>Shops</b> Next</p> <p><b>Recovery</b> £1 - £100</p> <p><b>Details</b> Manage to recover £100 worth of stolen items at the above location, no arrest was made.</p>	

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	<b>Report Type: Street Cleanliness</b>
<p><b>Commentary</b></p> <p>31.12.2024 10:27:52</p> <p><b>Locations</b> Metcalf Way</p> <p><b>Details</b> Small amount rubbish found outside the bin</p>	